

Arrival and journey

How to get to the Märchenhotel?

Our hotel is located in the small, quiet village Braunwald in the canton of Glarus above a valley and is car-free. The hotel can only be reached by funicular railway, which runs during the day (5h25-23h55), there is no road to Braunwald. The journey time with the funicular railway is very short, only 6 minutes. If we know which funicular railway you are travelling with, we will pick you up at the mountain station with our electric car.

How do I get from Zurich Airport to Braunwald with public transportation?

There are direct trains every hour from Zurich main station to Linthal Braunwaldbahn station, where the valley station of the funicular is located. The funicular will take you to Braunwald in 6 minutes. Please register with the staff at the valley station. They will be happy to help you with your luggage and let us know when you arrive at the top. We will pick you up at the top station with our electric shuttle bus.

Online Train Timetable: <https://www.sbb.ch/en>

What address do I need to enter in the sat nav when traveling by car?

Stachelbergstrasse 2, 8783 Linthal (the valley station of the Braunwald funicular is located there)

Where can I park my car?

Next to the funicular station is large public parking lot, with different parking levels (P1-P3), you can park for CHF 3 per day (first day CHF 5).

Where is the closest airport?

The nearest international airport is Zurich Airport (ZRH)

How much is a Taxi or Uber?

A large taxi costs around CHF 500 from Zurich airport to the valley station of the Braunwald funicular. Make sure you book the trip in advance.

<https://www.taxireust.ch>

<https://www.7x7.ch/de/fahrservices/vip-services>

UberXL is about CHF 250 - 300

Hotel

What is included in the room rate

Varied breakfast buffet

5-course menu in the evening, this also includes still or sparkling water

Alcoholic drinks and sodas can be purchased in addition

12 hours of childcare daily, with lots of fun indoor and outdoor activities

Pool area with water slide, baby paddling pool and heated infinity outdoor pool

Child-free wellness area with relax area, saunas, steam bath and gym.

Hotel infrastructure with playgrounds, tennis court (in summer) and ice-skating rink (in winter)

Is it a problem that my children don't speak German for the kid's club?

Our hotel is located in the German speaking part of Switzerland. Our entire team is committed to providing an unforgettable experience for guests from all over the world and speak good to very good English. Nevertheless, we would like to point out that some activities, such as our daily children's storytelling and wine tasting, are in German.

I am allergic to certain foods - can I get the appropriate dishes?

Our kitchen offers a variety of alternatives, such as vegetarian, vegan, gluten-free and lactose-free options. If you let us know before you arrive, we will be happy to prepare the dishes for you.

Is my pet welcome?

Your dog is also welcome. Please inform us when making your reservation. There is a charge of CHF 25 per night. Your dog may accompany you anywhere except the dining room, pool area, spa and kids club. Dogs must be kept on a leash throughout the hotel and in our playgrounds.

Destination

How is the climate and activities in Braunwald all year round?

Spring: In spring, Braunwald awakens from its winter slumber. The mountains are still covered in snow, while the meadows begin to bloom. Fresh green hues spread across the landscape, and the first flowers like crocuses and daffodils push their way up. Hiking trails become accessible again, and there are often cool, but sunny days.

Summer: Summer in Braunwald is a time of lush greenery. The alpine meadows are covered in colorful flowers, and the temperatures are pleasant, but not too hot, making the region a popular destination for hikers and mountaineers. The view of the surrounding peaks and the Glarnerland is breathtaking. In summer, there are plenty of activities like hiking, climbing, or simply relaxing in nature.

Autumn: Autumn brings a golden season to Braunwald. The forests turn warm colors—from golden yellow to red—and the clear mountain air makes the colors even more vivid. It's a quiet time, ideal for enjoying nature in its full colorful splendor. Temperatures gradually drop, but there are still many beautiful hikes or trips to the surrounding hills and peaks.

Winter: Winter in Braunwald is a true winter wonderland. Snow blankets the landscape, transforming the town into a paradise for winter sports enthusiasts. The ski resort is great for families, but cross-country skiers and snowshoe hikers also find plenty to enjoy here. The fresh mountain air and snow-covered forests bring a special sense of tranquility to winter.

Are ski lessons for (small) children also offered in Braunwald, if so do you have to register in advance?

Braunwald has its own ski school for children, which is about 10 minutes away from our hotel. You are also welcome to use the hotel's own shuttle service. Please register your children directly with the ski school.

<https://www.snowguide.ch>

Is there a store nearby where we can rent ski equipment?

Right next to the Braunwaldbahn station is the Tödisport shop with ski and snowboard rental.

<https://www.3614.ch/skicenter-braunwald/ski-/snowboardverleih-saisonmiete>

Emergencies and cancellations

What happens in a medical emergency? Where is the nearest pharmacy and doctor?

The nearest pharmacy is in Schwanden, 20-30 minutes by car from the valley station of the Braunwald funicular.

The nearest doctor (Monday to Friday) is in Linthal at 5 minutes' walk from the valley station of the Braunwald funicular.

In case of emergency, the nearest hospital is in Glarus. Transportation is by ambulance from Linthal (valley station funicular) or by Rega (Swiss Air Rescue).

I have to cancel at short notice? What now?

If you are forced to cancel your stay at short notice, the following conditions apply:

6 to 13 days week before arrival: 70 % of the booked service

0 to 5 days before arrival 100 % of the booked

in the event of early departure: 100 % of the booked service

Unless you have booked an CAREFREE PACKAGE with us and protect yourself against cancellation costs.

This is how it works:

Book online and add "Full flexibility until the last moment" as an additional service. This allows you to cancel even on the scheduled day of arrival (by 11 a.m. at the latest).

This additional service must be provided at the same time as the booking. Or for reservations already made, at the latest 30 days before the stay. The costs amount to 5% of the booked stay and are the costs you bear in the event of cancellation at short notice

If you have booked an offer with a nonrefundable rate (such as "Midweek"), it is not possible to cancel or postpone the rate.

All details and conditions can be found at: <https://www.maerchenhotel.ch/pdf/AGB.pdf>