

Arrival and journey



How to get to the Märchenhotel?

Our hotel is located in the small, quiet village Braunwald in the canton of Glarus above a valley and is car-free. The hotel can only be reached by funicular railway, which runs during the day (5h25-23h55), there is no road to Braunwald. The journey time with the funicular railway is very short, only 6 minutes. If we know which funicular railway you are travelling with, we will pick you up at the mountain station with our electric car.

How do I get to Braunwald from Zurich Airport with public transportation?

There are direct trains every hour from Zurich main station to Linthal Braunwaldbahn station, where the valley station of the funicular is located. The funicular will take you to Braunwald in 6 minutes. Please register with the staff at the valley station. They will be happy to help you with your luggage and let us know when you arrive at the top. We will pick you up at the top station with our electric car.

Online train timetable: <https://www.sbb.ch/en>

What address do I need to enter in the sat nav when traveling by car?

Stachelbergstrasse 2, 8783 Linthal (the valley station of the Braunwald funicular is located there)

Where can I park my car?

Next to the funicular station is large public parking lot, with different parking levels (P1-P3), you can park for CHF 3 per day (first day CHF 5).

Where is the closest airport?

The nearest international airport is Zurich Airport (ZRH)

How much is a Taxi or Uber?

A large taxi costs between CHF 300 and CHF 500 from Zurich airport to the valley station of the Braunwald funicular. Make sure you book the taxi in advance. Children's car seats are available on request.

Ioannis Mangos

Chauffeur & Shuttle-Service

Tel.: +41 78 201 61 91

filosairportride@hotmail.com

Taxi Reust

<https://www.taxireust.ch/>

Hotel



What is included in the room rate

- Varied breakfast buffet
- 5-course dinner, this also includes still or sparkling water, alcoholic drinks and sodas can be purchased in addition
- 12 hours of childcare daily, with lots of fun indoor and outdoor activities
- Pool area with water slide, baby pool and heated infinity outdoor pool
- Child-free spa area with relax area, saunas, steam bath and gym.
- Hotel infrastructure with playgrounds, tennis court (in summer) and ice-skating rink (in winter)

Is it a problem that my children don't speak German for the kid's club?

We're happy to welcome guests from all around the world, and many of our team members speak English and are always here to help. Nevertheless, we would like to point out that some activities, such as our daily children's storytelling and guides tours with the animals are in German.

From what age is childcare available?

All children, including toddlers, are welcome in our childcare, if they feel comfortable separating from their primary caregiver. If a child begins to miss their familiar person, we reserve the right to bring them back to you. Since crying children usually seek the person they trust most, we kindly ask that you stay close to the hotel so you can be nearby if needed.

We recommend our daily fairy tale session for children aged 3 and up. Over the years, we've found that younger children often have difficulty focusing and may unintentionally distract others during the story.

I am allergic to certain foods - can I get the appropriate dishes?

Our kitchen offers a variety of options, including vegetarian, vegan, gluten- and lactose-free dishes. If you inform us prior to your arrival, we will be happy to prepare meals that meet your needs.

Is there a dress code for dinner?

Please take the opportunity to dress nicely for dinner. While formal attire is not required, we ask all our guests to dress neatly and refrain from wearing swimwear, bathrobes, or overly casual clothing such as sweatpants or pajamas in the Panorama Dining Room. We also ask all guests, including children, to wear closed shoes and refrain from wearing flip-flops or bathing slippers. Thank you for helping us create a pleasant and comfortable atmosphere while you enjoy our 5-course menu.

Is my dog welcome?

Your dog is also welcome. Please inform us when making your reservation. There is a charge of CHF 25 per night. Your dog may accompany you anywhere except the dining room, pool area, spa and kids club. Dogs must be kept on a leash throughout the hotel and in our playgrounds.

Destination



How is the climate and activities in Braunwald all year round?

Spring: In spring, Braunwald awakens from its winter slumber. The mountains are still covered in snow, while the meadows begin to bloom. Fresh green hues spread across the landscape, and the first flowers like crocuses and daffodils push their way up. Hiking trails become accessible again, and there are often cool, but sunny days.

Summer: Summer in Braunwald is a time of lush greenery. The alpine meadows are covered in colorful flowers, and the temperatures are pleasant, sometimes hotter and sometimes less so, making the region a popular destination for hikers and mountaineers. The view of the surrounding peaks and the Glarnerland is breathtaking. In summer, there are plenty of activities like hiking, climbing, or simply relaxing in nature.

Autumn: Autumn brings a golden season to Braunwald. The forests turn warm colors—from golden yellow to red—and the clear mountain air makes the colors even more vivid. It's a quiet time, ideal for enjoying nature in its full colorful splendor. Temperatures gradually drop, but there are still many beautiful hikes or trips to the surrounding hills and peaks.

Winter: Winter in Braunwald is a true winter wonderland. Snow blankets the landscape, transforming the town into a paradise for winter sports enthusiasts. The ski resort is great for families, but cross-country skiers and snowshoe hikers also find plenty to enjoy here. The fresh mountain air and snow-covered forests bring a special sense of tranquility to winter.

Are ski lessons for (small) children also offered in Braunwald, if so do you have to register in advance?

Braunwald has its own ski school for children, which is about 10 minutes away from our hotel. You are also welcome to use the hotel's own shuttle service. Please register your children directly with the ski school.

<https://www.snowguide.ch>

Is there a store nearby where we can rent ski equipment?

Right next to the Braunwaldbahn station is the Tödisport shop with ski and snowboard rental.

<https://www.3614.ch/skicenter-braunwald/ski-/snowboardverleih-saisonmiete>

Emergencies and cancellations



What happens in a medical emergency? Where is the nearest pharmacy and doctor?

The nearest pharmacy is in [Schwanden](#), 20-30 minutes by car from the valley station of the Braunwald funicular.

The nearest doctor (Monday to Friday) is in [Linthal](#) at 5 minutes' walk from the valley station of the Braunwald funicular.

In case of emergency, the nearest hospital is in [Glarus](#). Transportation is by ambulance from Linthal (valley station funicular) or by Rega (Swiss Air Rescue).

I have to cancel at short notice? What now?

If you are forced to cancel your stay at short notice, the following conditions apply:

- 14 to 29 days before arrival: 50% of the booked service
- 6 to 13 days before arrival: 70 % of the booked service
- 0 to 5 days before arrival 100 % of the booked
- in the event of early departure: 100 % of the booked service

*Unless you have booked an CAREFREE PACKAGE with us and protect yourself against cancellation costs.

This is how it works:

Book online and add "Full flexibility until the last moment" as an additional service. This allows you to cancel even on the scheduled day of arrival (by 11 a.m. at the latest).

This additional service must be provided at the same time as the booking. Or for reservations already made, at the latest 30 days before the stay. The costs amount to 5% of the booked stay and are the costs you bear in the event of cancellation at short notice

If you have booked an offer with a nonrefundable rate (such as "Midweek"), it is not possible to cancel or postpone the rate.

All details and conditions can be found at: maerchenhotel.ch/AGB